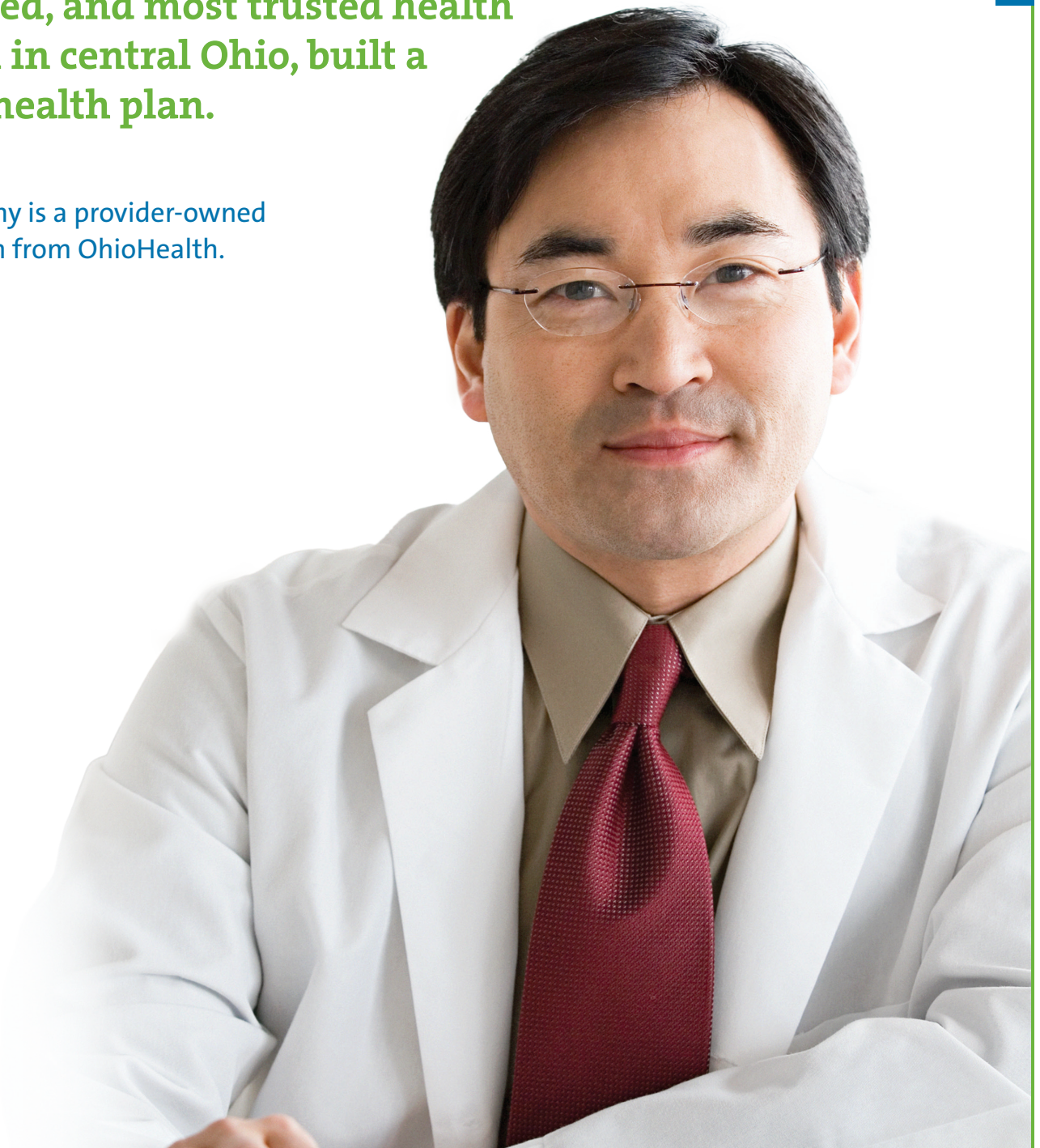


Revolutionary^y

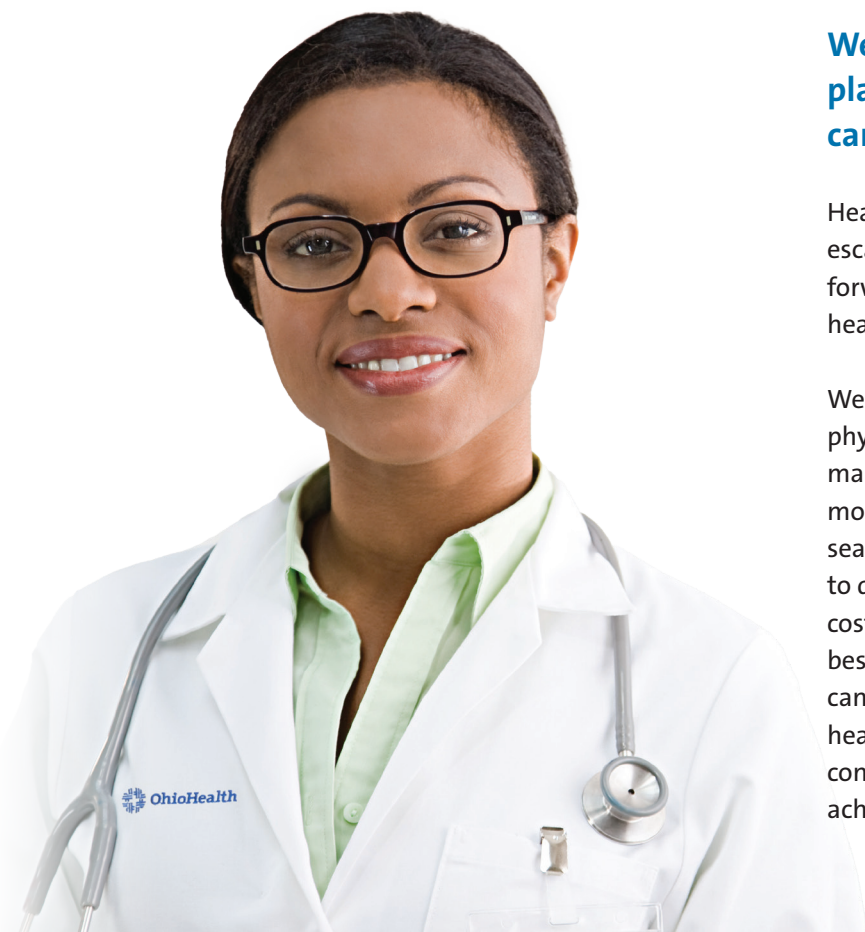
OhioHealth, the largest, most preferred, and most trusted health system in central Ohio, built a better health plan.

OhioHealthy is a provider-owned health plan from OhioHealth.



Your doctor built a better health plan

We are a belief system, passionately devoted to the health of our members and their employers through the power of seamless integration.



We close the gap between health plans and healthcare so members can achieve their best health.

Healthcare is fragmented and costs are escalating. We believe there is a better way forward. At OhioHealthy, we are more than health insurance.

We are health insurance executives, physicians, nurses, health coaches, care managers, social workers, and much more operating under one roof. We work seamlessly across the healthcare ecosystem, to deliver quality care at significantly less cost. And when we do, we operate at our best, so our members and their employers can too. Because we believe members best health is always within reach. And we will continue vertically integrating to help them achieve it.

NO ONE UNDERSTANDS HEALTHCARE LIKE WE DO.

We are the largest, most preferred, and most trusted health system in central Ohio, that built a better health plan.^{1,6}

A more integrated healthcare ecosystem



Affordability

Reducing the cost of healthcare without compromise creates unparalleled value.



Accessibility

Offering more ways to access high-quality care.



Collaboratively

Helping navigate both sides of the healthcare equation – provider and plan.



Simplicity

Delivering a straightforward, integrated and personal member experience that maintains over 90% member satisfaction.²



Affordability

Local savings without compromise

Control costs: **SAVINGS** up to **20%**³

Savings estimates provided by independent third-party actuary.

How do we do it?

- Lower cost: lower unit, plan, out-of-pocket, outpatient and inpatient service costs at OhioHealth facilities and providers.
- Lower medical trend: OhioHealthy medical trend outperforms the national average.

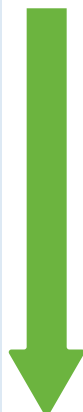
OhioHealthy provides the same quality care employees expect at a lower cost.

8.5% LOWER Medical Trend

OhioHealthy medical trend is **8.5% lower than the national average** compounded over a 3-year period.⁴

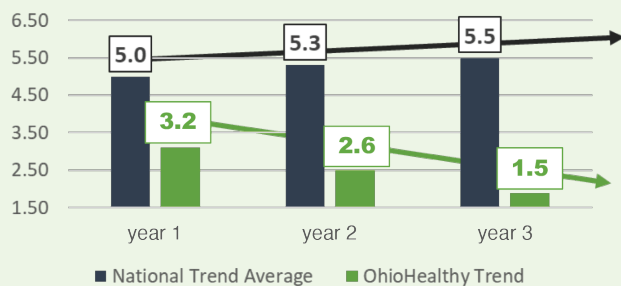
Trend reduction does not reflect benefit adjusted savings and cost shifting.

\$\$\$



\$

MEDICAL TREND INCREASE OVER 3-YEAR PERIOD



\$\$\$

(National)



(OhioHealthy)

OhioHealthy delivers more value for less cost.



Accessibility

Expert care, wherever you are

FAST FACTS



More than 14,000
Providers



9 Behavioral
Health Facilities



Central Ohio Primary
Care (**COPC**)



Over 70 Hospital
Locations



Over **1,000** Ancillaries



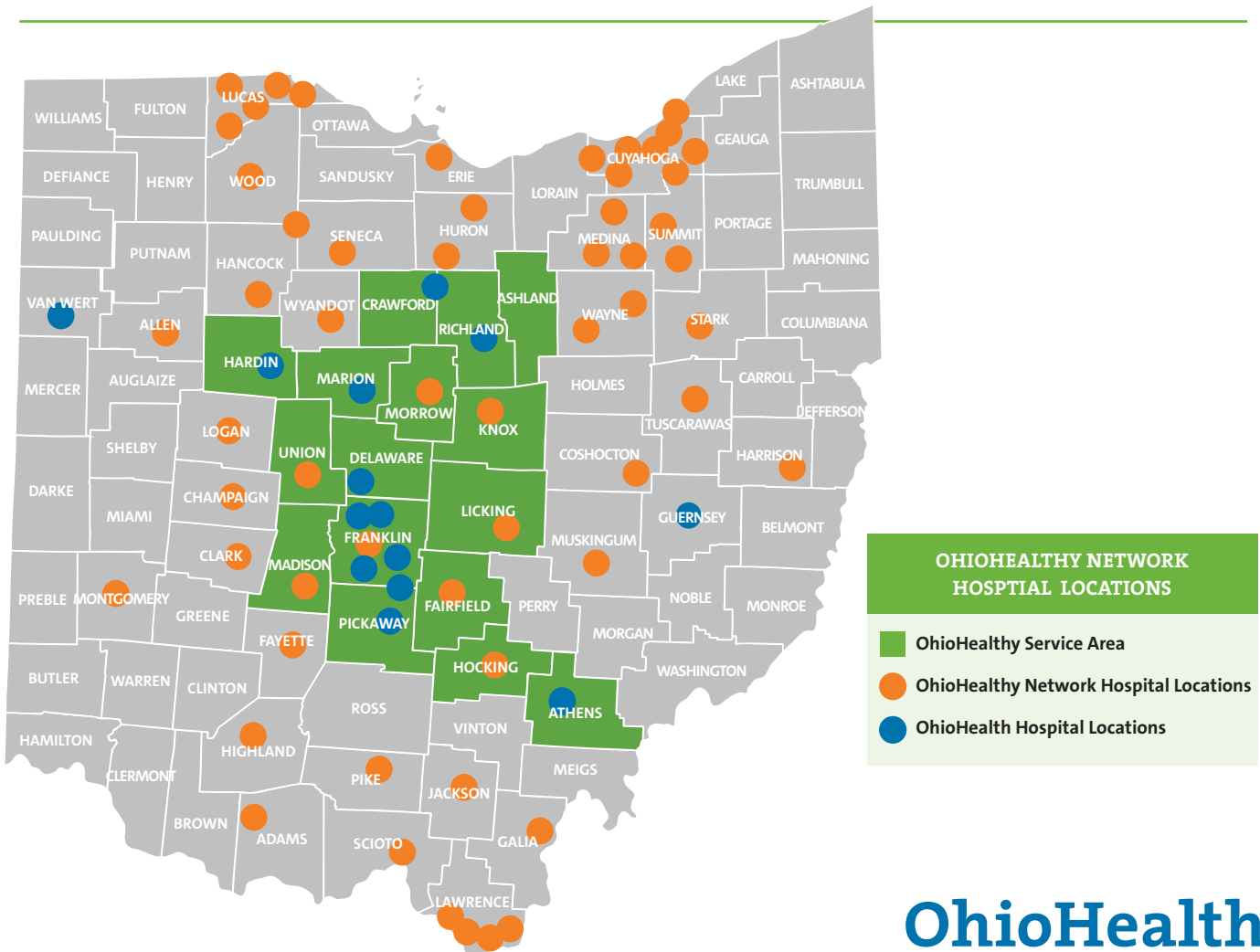
Cleveland Clinic



Nationwide
Children's



Clinically Integrated
Network (**CIN**)





Accessibility

Expert care the way you want it anytime, anywhere

Having top-notch providers and hospitals isn't enough. OhioHealthy members have the choice of when, where and how to receive care.

In-person care

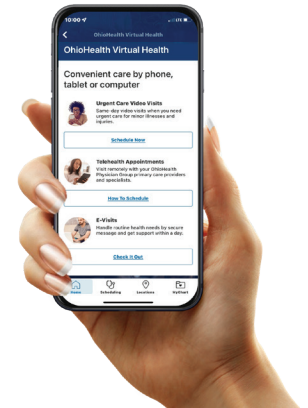
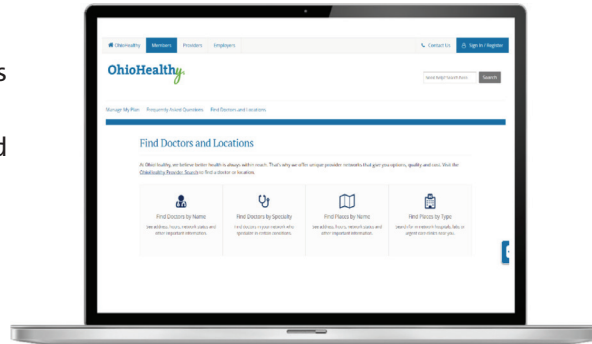
- Same day primary care⁵
- Urgent care
- Emergency care

Over-the-phone care

Navigating healthcare isn't easy. That's why OhioHealthy members can call advocates, care managers and licensed nurses to support them through their care journey.

Virtual care from a computer or mobile device

Live virtual care visits on the go with your OhioHealth physician or Teladoc.





Collaboratively

OhioHealth is recognized as a thought leader in health and wellness, creating solutions few can offer

Working across the healthcare ecosystem, OhioHealthy Care Managers engage members faster, keep them on their journey longer and activate members so they seek the right care at the right place and at the right time for their specific care needs.

OhioHealthy provides access to comprehensive services that can make a difference in the lives and health of your employees. Employers that partner with OhioHealthy see results – healthy employees perform at a higher level and feel better about their work.

We don't wait for a claim to engage members in their health

- Outbound call from a healthcare specialist.
- Identify health improvement barriers.
- Assess member readiness for health improvement.

We focus on claims avoidance

- High-cost condition and disease state management.
- Personalized care plans.
- Management of high-cost drivers.

We provide better care at a lower cost

- Personalized member engagement.
- Clinical care management.
- Network repatriation.





Personally

OhioHealthy is challenging the status quo of fragmented healthcare by providing a contact for employers and a single source for end-to-end, high quality care and member support

A focus on assisting members with health conditions through personalized goal setting and collaboration among the care team.

Our specialized programs, developed exclusively for OhioHealthy Members, connect them to resources and professionals across the health and wellness continuum, at no additional cost.

We provide members pathways to better health including programs for:

1. Maternity
2. Diabetes
3. Weight Management
4. Chronic Obstructive Pulmonary Disease (COPD)
5. Asthma
6. Cardiovascular (Hypertension, High Cholesterol, Heart Failure)
7. Musculoskeletal (Lower Back Pain)

Members can elect to receive support such as:

1. Telephonic coaching
2. Support building a personalized health plan
3. Assistance accessing specialized resources, health care providers, information related to their condition and much more

The result: Better health and better cost control



OhioHealthy



Supportively

Bringing value every step of the way

Local Member Advocates support OhioHealthy members when they need it most with services such as:

- Scheduling appointments with primary care physicians.
- Understanding claims, billing and benefits.
- Requesting cost estimates for common services.
- Providing expert care coordination and navigation.
- And so much more.



**Members can focus on their health, life and work.
We help them navigate healthcare.**

THE RESULT:

**Better care and a better
member experience.**

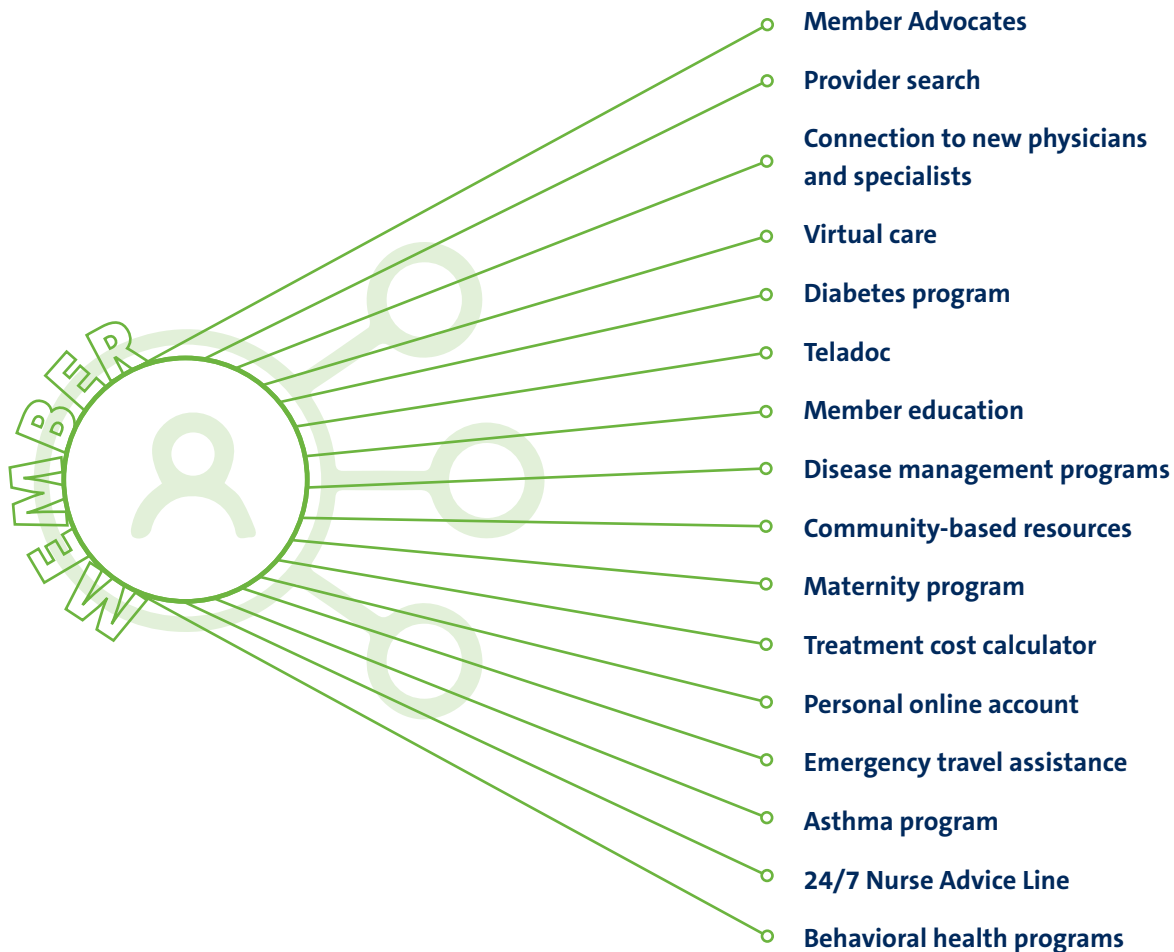


Comprehensively

Delivering a straightforward, integrated and personal member experience

OhioHealthy is challenging the status quo of fragmented healthcare by providing a contact for employers and a single source for end-to-end, high quality care and member support.

Our revolutionary, integrated approach delivers less complicated, less stressful and more personal experiences for members. Whether connecting through our member support line, the member portal or mobile app, there are a host of resources to fit each person's life and health journey.





Simplicity

Implement with confidence

OhioHealthy makes it simple, personal and responsive

Get a team, not a 1-800 number.

- We work with you from start to finish.
- You'll have an account manager and implementation manager team dedicated to your organization.
- We're more than healthcare experts, we're an extension of your organization.
- We own and drive the onboarding process.

OhioHealthy has it covered:

- Account set-up
- Discrepancy reporting
- Vendor integration
- ID cards
- Eligibility process
- Benefit coding
- Testing and audit
- Tracking and reporting
- And more





Life is **BETTER** when
health plan and health provider
work together.

References

1. 2022 OhioHealth Attitude and Usage Study.
2. OhioHealth Post Call Member Services Survey 2021.
3. Actual savings may vary. Estimated savings based on ACA rate analysis provided by independent third-party actuary comparing OhioHealth to a leading health benefits carrier.
4. Savings estimates provided by independent third-party actuary. OhioHealth trend compared to the national average of the Willis Towers Watson and Mercer employer sponsored trend surveys.
5. Same day PCP appointments available to OhioHealth members from the Express Appointment Center.
6. Humanizing Brand Experience: Healthcare Edition – Volume 6. Monigle. https://www.monigle.com/report/hbe-v6/?utm_source=advisoryboard&utm_medium=referral&utm_campaign=hbe_v6

